

ROLE PROFILE

Gas Delivery Driver	
Reporting to:	Maintenance Manager
Role purpose: To deliver and handle gas cylinders around the park	
Responsibilities <ul style="list-style-type: none"> • Role model the company values and behaviours at all times: Hospitality, Passion, Trustworthiness, Excellence, Stewardship, Kindness • Load full gas cylinders from the safe storage area onto the truck • Drive truck around the park in a safe manner, always aware of the nature of load being carried • Check that any cylinders in place at holiday homes are empty or faulty before removal • Offload and connect gas cylinders at holiday homes and connect • Check guest request boxes regularly and deliver according to guest needs • Carry out full fleet check of allocated letting fleet once per week and deliver where bottles are empty 	

Progression in role: Entry <ul style="list-style-type: none"> • Good spoken and written English • Personable with positive attitude • Attention to detail • Reliable • Has clean category B driving licence • Physically capable of heavy duty work • Used to working alone • Can work flexible hours 	Training for role Company orientation and induction General health and safety Fire safety Moving and handling COSHH Risk assessments GDPR Class 2 ADR
Competent – three months <ul style="list-style-type: none"> • Works independently • All jobs are completed to a high standard on time • Reports on stock levels of cylinders • Maintains vehicle in correct way • Passes any feedback from guests to manager and office • Good relationships with owners, holidaymakers and colleagues 	Diversity and Inclusion

<p>Advancing</p> <ul style="list-style-type: none">• Willingness to take on, and learn, extra skills and jobs where requested• Has excellent park knowledge, including opening times etc. to pass on to anyone who asks	
<p>Excellence</p> <ul style="list-style-type: none">• Suggests ideas for service improvements• Record of going above and beyond the job requirements, without taking risks	
<p>Key measures</p> <p>Owner survey Holidaymaker survey: accommodation/ service/ holiday overall/ NPS Complaint ratio Manager feedback</p>	