

ROLE PROFILE

Carpenter	
Reporting to:	Head of Grounds and Maintenance
Role purpose:	
To carry out repairs and new projects of woodwork in a professional manner	
Responsibilities	
<ul style="list-style-type: none"> • Role model the company values and behaviours at all times: Hospitality, Passion, Trustworthiness, Excellence, Stewardship, Kindness • Repair hinges, doors, locks, furniture, handles, bin bays, fences et al. • Use wood machines to prepare and repair jobs • Employ hand tools to effect a professional result on woodwork tasks • Hang doors • Fit ironmongery • Complete general maintenance tasks • Adjust doors where weather or wear has damaged/ warped them • 	

<p>Progression in role:</p> <p>Entry</p> <ul style="list-style-type: none"> • Good spoken and written English • Personable with positive attitude • Attention to detail • Reliable • Has clean driving licence • Experience is desirable • Level 2/3 City and Guilds in carpentry and joinery • Used to working alone • Can work flexible hours 	<p>Training for role</p> <p>Company orientation and induction General health and safety Fire safety Moving and handling COSHH GDPR Certificate of competence in woodwork machinery</p>
<p>Competent – three months</p> <ul style="list-style-type: none"> • Works independently • All jobs are completed to a high standard on time • Maintains equipment in correct way • Does not require supervision • Is aware of standards on park and offers to resolve any visible issues • Good relationships with owners, holidaymakers and colleagues 	<p>Diversity and Inclusion</p>

<p>Advancing</p> <ul style="list-style-type: none">• Willingness to take on, and learn, new skills• Has excellent park knowledge, including opening times etc. to pass on to anyone who asks• Can mentor an apprentice	
<p>Excellence</p> <ul style="list-style-type: none">• Takes on special projects when asked• Record of going above and beyond the job requirements, without taking risks	
<p>Key measures</p> <p>Owner survey Complaint ratio Manager feedback</p>	