

ROLE PROFILE

Caravan Sales Dresser	
Reporting to:	Sales Admin Manager
Role purpose:	
To ensure great presentation of sales stock on foregrounds	
Responsibilities	
<ul style="list-style-type: none"> • Role model the company values and behaviours at all times: Hospitality, Passion, Trustworthiness, Excellence, Stewardship, Kindness • Complete a thorough clean of the caravan • Set up with full dress kit/ inventory top present caravan to prospective buyer • Complete correct paperwork • Report any maintenance issues • Report any carpet stains that can't be cleaned by team member • All keys signed back at end of shift • Able to work alone • Removal of kit from sold unit and weekly check of full showgrounds 	

<p>Progression in role:</p> <p>Entry</p> <ul style="list-style-type: none"> • Good spoken and written English • Personable with positive attitude • Strong interpersonal skills and demonstrates team spirit • Attention to detail • Reliable • Sense of humour • Works well under pressure • Takes a 'hands on' approach • Driving licence 	<p>Training for role</p> <p>Company orientation and induction Pass and key system General health and safety Fire safety Moving and handling Working at heights Risk assessments COSHH GDPR</p>
<p>Competent – three months</p> <ul style="list-style-type: none"> • Works independently • Any owner feedback is acted upon accordingly • Overall set up standards are excellent • Good knowledge of caravan models and style 	<p>Diversity and Inclusion</p>
<p>Advancing</p> <ul style="list-style-type: none"> • Able to train new team members • Has excellent park and product knowledge, including opening times etc. • Owner liaison 	<p>S.E.T. modules</p>

<ul style="list-style-type: none">• Handover procedure	
Excellence <ul style="list-style-type: none">• Actively takes on additional responsibilities• Self-motivated• Suggests ideas for improvement	
Key measures Owner survey Complaint ratio Sales Manager feedback	