

ROLE PROFILE

Gas Safe Engineer

Reporting to: Maintenance Manager

Role purpose:

To provide specialist gas interventions and preventative advice and support in the field of expertise

Responsibilities

- Role model the company values and behaviours at all times: Hospitality, Passion, Trustworthiness, Excellence, Stewardship, Kindness
- Check on list of jobs assigned at agreed times then carry them out
- Take on any urgent, short-notice jobs without major impact on job schedule
- Examine any reported faults then repair them to a high standard, sourcing any parts required and recording action taken
- Carry out fault-finding in a mixture of settings (commercial and domestic)
- Transporting tools, parts and stock around the park using a utility vehicle
- Be a friendly face of the company when talking to owners and holidaymakers

Progression in role:	Training for role
<p>Entry</p> <ul style="list-style-type: none"> • Interpersonal skills • Fully qualified Gas Safe engineer • Experienced in gas in both commercial and domestic environments • Undertake heating engineering & plumbing duties including reactive repairs • Adhere to manufacturers' regulations and guidelines when repairing or servicing equipment • Good organisational & planning skills. • Methodical approach with good attention to detail. • Provide information to allow records to be updated • Problem-solving abilities • Team player • Able to work flexible hours, including weekends • Driver with clean licence 	<p>Company orientation and induction General health and safety Understanding of all manufacturers' regulations and guidelines COSHH Fire safety Moving and handling Working at height GDPR</p>
<p>Competent – three months</p> <ul style="list-style-type: none"> • Jobs completed to standard and deadlines • Manages workload well • Demonstrates a 'can do' approach • Works on own initiative • Repairs and maintains gas systems while observing all statutory and legal requirements • Is flexible and helps others where required • Friendly and hospitable to holidaymakers and owners • Is familiar with all health and safety instructions relevant to work area • Adheres to all current legislation pertaining to fire and health and safety 	<p>Diversity and Inclusion</p>
<p>Advancing</p> <ul style="list-style-type: none"> • Is always responsive and proactive • Helps train new colleagues in skills they are not familiar with • Finds creative solutions to extraordinary situations 	
<p>Excellence</p> <ul style="list-style-type: none"> • Excellent standard or repair and solution • Always mindful of budget • Influential among the team in a positive way • Looks to be consistently proactive 	

<ul style="list-style-type: none">• Owners and holidaymakers name the person in positive feedback	
<p>Key measures</p> <p>Feedback from owners and holidaymakers Owner survey score for maintenance Complaint ratio</p>	